

To whom it may concern,

I am a subscriber to one of the independent ISPs in CA and I am writing to express my concerns about Bell South's request to stop being overseen and regulated by FCC. I used to subscribe to one of the major market players in the past and my experience was that they sold unreliable and inflexible service, with poor customer support. I am extremely happy with my current ISP who is a small independent provider. Their service definitely raised the bar for me about what constitutes an excellent product and quality on the ISP market. I feel that if small independent ISP providers were wiped out by the proposed deregulation, the quality and the potential for the ISP market to provide better service would be stifled. FCC as the federal regulatory body I feel is the perfect organization to ensure that independent providers have a chance to compete with the major players and offer truly outstanding services to customers therefore raising the level and quality of service. I strongly feel that deregulating the market would have adverse effects on the salutary impact independent providers have on Internet Service Providers.

Thank you for considering my input.

Sincerely,
Anett Gyurak